

Connecting Epic to Internet (Cellular Setup) | PROTO Epic Tutorial

In this tutorial, we'll go over everything you need to know to connect your PROTO Epic to the Internet via Cellular data.

To connect your Epic to a cellular network, you will need 1 to 2 activated SIM cards. The Epic currently supports Verizon. It's a good idea to note the SIM card numbers in case you need to contact your carrier at a late time.

To install the SIM card, you will need to Power off the Epic.

Then use one of the Allen wrenches included with the Epic to take off 6 screws off the back door. Two people will be needed to remove the door as the last screw is off.

After removing the back panel, you will see the back LED panel. Remove the larger black and white cables on the lower right to disconnect the LEDs. Then unscrew the back LED panel and set aside.

Inside this panel will be the lightbox, if you have already removed the turnbuckles, then the lightbox will be ready to be pulled out. Pull out the lightbox and set on a soft moving blanket or normal blanket to not damage the lightbox.

Once the Epic is open, locate the Cradlepoint Router inside the Epic. Located on the router there will be a small door for installing SIM cards.

Using a small Phillips-head screwdriver, unscrew the SIM Card door. Once off, securely insert your SIM card or cards into the slot.

Once done, you will need to close the SIM card door and fully tighten the screw. If the door is even slightly loose, the router will not power on correctly.

Once done, you can put the rear door of the Epic back on using the included screws and

Allen wrench. Be sure to have a partner help if the door is too heavy.

Finally power on your Epic by turning the power switch to ON. If all goes correctly, the router will automatically connect to your network and your Epic will come online.

Now that we've covered connecting your Epic via cellular, we'll also cover some common troubleshooting tips.

If you are unable to connect with cellular, make sure that your SIM card is activated properly by your carrier.

You should also check and verify that the SIM door on the router is properly and fully closed. If

you have any other issues, please contact support@protohologram.com for further assistance.