

Uploading & Assigning Content to your Epic | PROTO Cloud Tutorial

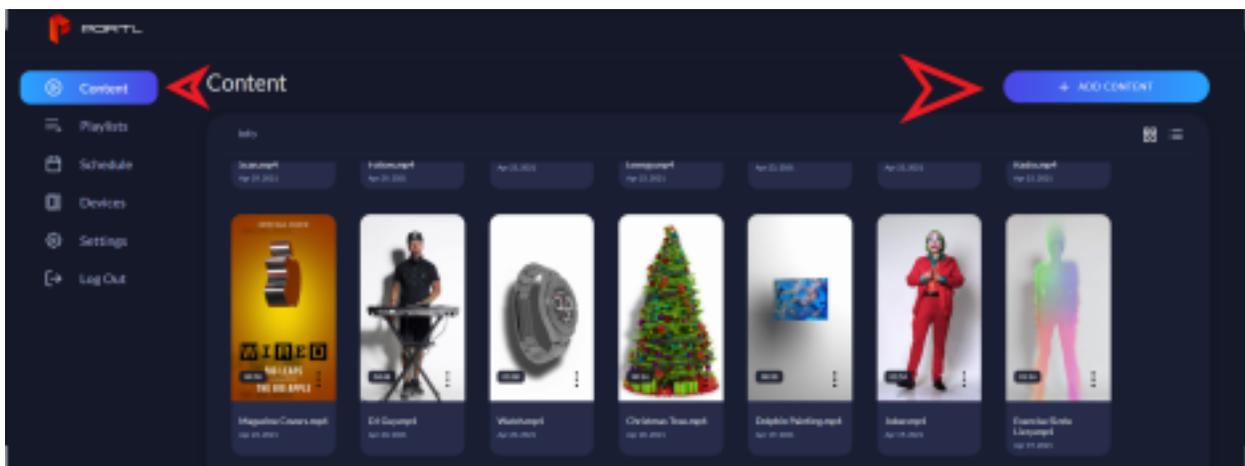
In this tutorial, we'll cover uploading and playing content on your Proto device.

To get started, you will need a Proto Cloud account.

You can click “Sign Up” to create a new account, or you can log in if you already have a Proto Cloud account.

After logging in, you will see a navigation menu on the left side of the screen with several options.

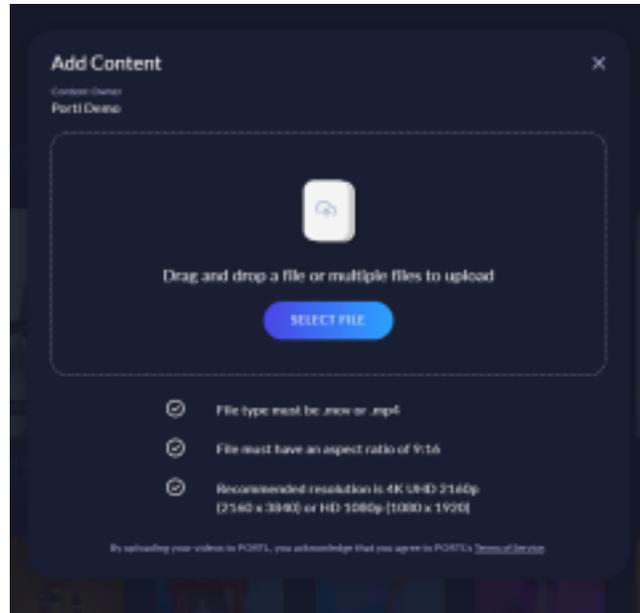
To upload Content, you will want to be on the Content page in Proto Cloud. Here is where you will see all existing videos you've uploaded to the Cloud, if any.



To upload a new piece of content, click the “Add Content” button. You can drag and drop video files into this page, or select a file (or multiple files) to upload.

[Future: Note: Sample video files are available via the Support Tab in the Proto Cloud]

Video files must be in H264 or H265 .mov or .mp4 format. They must also be either HD or 4K resolution, and in portrait view, to correctly play on the Epic. The maximum file size for uploads is 12 gigabytes.



Once you select a file, the Proto Cloud will check that the file meets all requirements to play properly. If any of the checks fail, be sure to inspect your file and make sure that it meets all the proper requirements.

For instance, a video in landscape mode with a width of 1920 and height of 1080 will fail. But a video in portrait mode with a width of *1080* and a height of *1920* will play correctly.

If your video meets all the requirements, but still is not uploading, please contact support@protohologram.com for assistance.

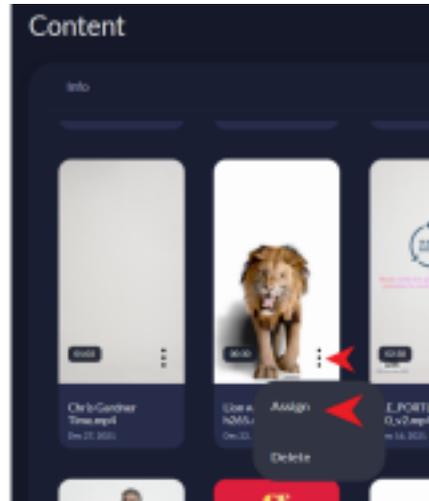
Once you are done uploading, you can choose which PORTLs you would like to assign your content to. If you do not have an Epic connected to your account yet, you can skip this step. Content can be assigned and unassigned to a device at any time.

And that's it! In just a few minutes you have uploaded content to Proto Cloud. Once you have content uploaded to your account, you can assign it to your Epic.

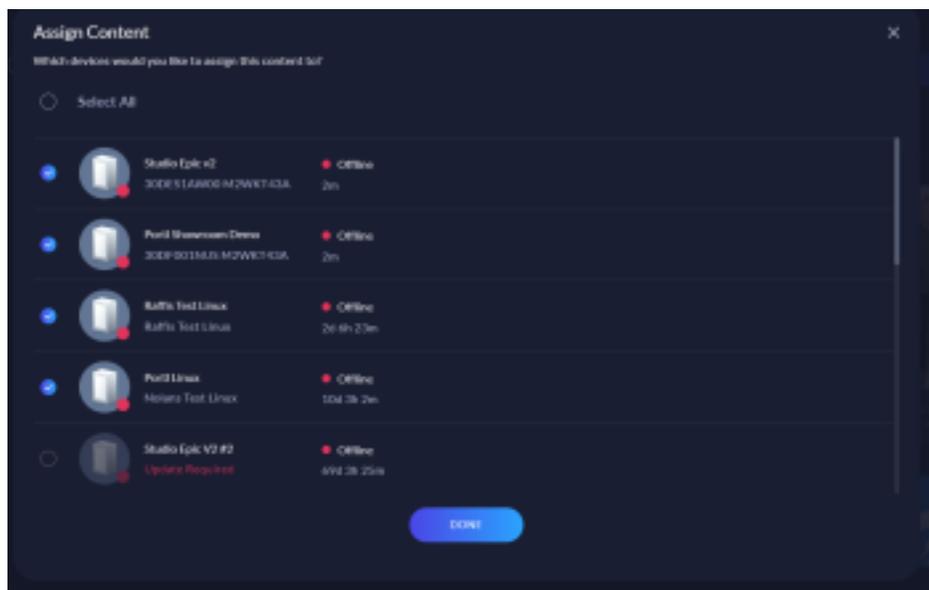
Assigning content will download the content to your Epic's hard drive so that it can be played on demand.

To assign content, go to the Content page and open the Options dropdown for the content you want to assign.

From the dropdown, select "Assign".



You will then see a list of all Proto devices connected to your account. To assign the content, make sure any device you want to assign the content to are selected. Then save and exit.



Once you've assigned the content, it will begin downloading as soon as your Proto device is online.

To play content on your Proto device, open the Devices page in the side navigation.

Here you will see the list of all your Proto devices. If you do not have any devices in your account yet, you can connect them here, using the "Connect Device" button and following the steps on screen.

Now select the device you would like to play content on.

You will then be taken to the device details page for that device. Here you can see all the

content and playlists assigned to this device, as well as some basic device info.

To play your content, go ahead and click the play button on any piece of content. Your Epic will need to be online for you to play content from the Cloud.

Once content is playing, you will see a small playbar appear at the bottom of the page. You can use this playbar to play or pause the content, as well as toggle looping on and off.

To exit the content, or stop playing, simply close the playbar by clicking the "X" icon.

You now know how to assign and play content to your Proto device! Thanks for watching, and be sure to check out our other tutorials.

If you have any other issues, please contact support@protohologram.com for further assistance.