



## Proto Epic Foam and Turnbuckle Removal Guide



### What you need:

- T40 Torx security bit.
- A stool to stand on to reach the turnbuckles.
- Recommended assistance from another individual for removing the back panel if your panel is not hinged.

**Intro:** Upon delivery of your Proto Epic, the unit will have eight foam pieces and two turnbuckles internally installed in the back of the unit to prevent damage during transportation. Once you unload the Epic at your desired location and will not be transporting the unit for an extended period of time, it is important to remove these items. If the foam and turnbuckles are left installed, they will cast shadows on the screen of the Epic, interfering with the quality of the screen's presentation. After these items are removed from the Epic, they will need to be stored in a location where they can easily be found, as both the foam and turnbuckles will need to be installed each time the Epic is transported over long distances. Failure to insert both foam and turnbuckles during transportation may cause damage to the screen or lightbox and these will not be covered under the warranty. If you are simply transporting the Epic to another room nearby, the wheels on the bottom of the Epic and gently moving the unit should suffice.

## Removing the foam and turnbuckles

**Step 1:** Open the back of the Proto Epic by removing the six back panel screws and carefully removing the panel (**image 1**). If your Epic has a hinged back panel, open the back by removing the three back panel screws and swinging the panel door open. Once the back panel is removed, the eight foam pieces and two turnbuckles will be visible.

**Image 1.**



**Step 2:** Now that the back panel of your Epic has been removed or opened, you will see eight sets of two foam pieces inserted (**image 2**). Please remove all foam pieces and store them in a safe location.

**Image 2.**

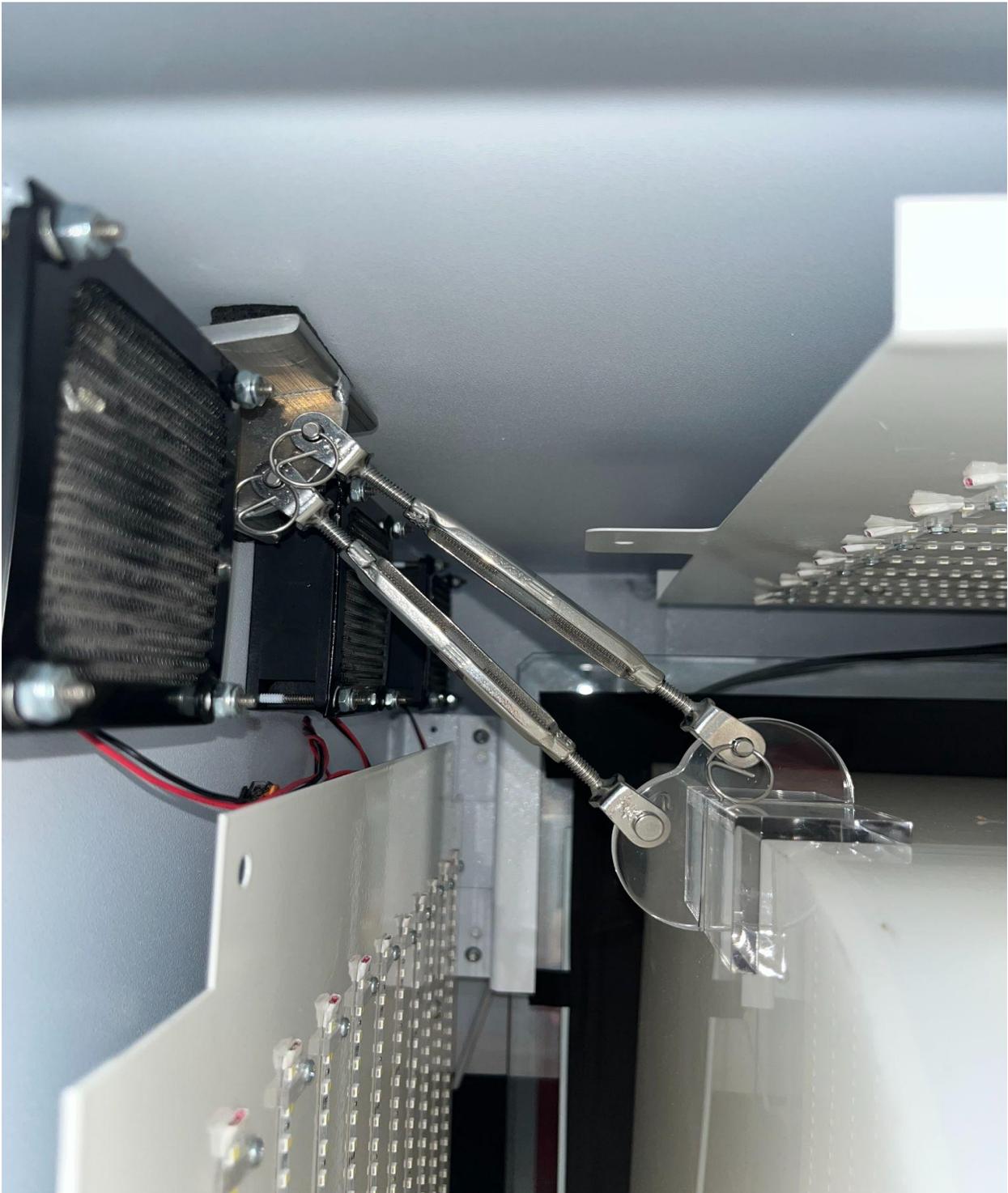


**Step 3:** After removing the foam, you will notice two turnbuckles located at the top right and left sides of the Epic securing the lightbox (**image 3** and **image 4**). Proceed with removing the turnbuckles one at a time by unclipping the zip tie then twisting the metal bridge cables clockwise to loosen them until they can comfortably be removed from their positions (please click [here](#) and skip to minute **1:28** to watch the turnbuckles being removed). Please store the turnbuckles in a safe location and save the zip tie for future transportation.

**Image 3.**



**Image 4.**



**Step 4:** Please screw the back panel back into place after the foam and turnbuckles have been removed.

## Inserting the foam and turnbuckles.

**Step 1:** Before loading the Epic into the Roadie Case for transportation, you will need to reinsert the turnbuckles (**image 5**) and foam (**image 8**). To reinsert the turnbuckles, place one turnbuckle at a time in position at the top left or right corner inside the back of the Epic so that one end of the turnbuckle is secured against the ceiling of the Epic between the first and second fan and the other end is secured to the lightbox (**image 6** and **image 7**). Some turnbuckles will have clear ends, some will not. To tighten the turnbuckle, turn the metal bridge cables counterclockwise until they are secured in place. Use **image 6** and **7** for reference. Reattach the reusable zip tie or use a new one to secure the turnbuckle bridges during transportation. Repeat the process for the other turnbuckle at the opposite side.

**Image 5.**

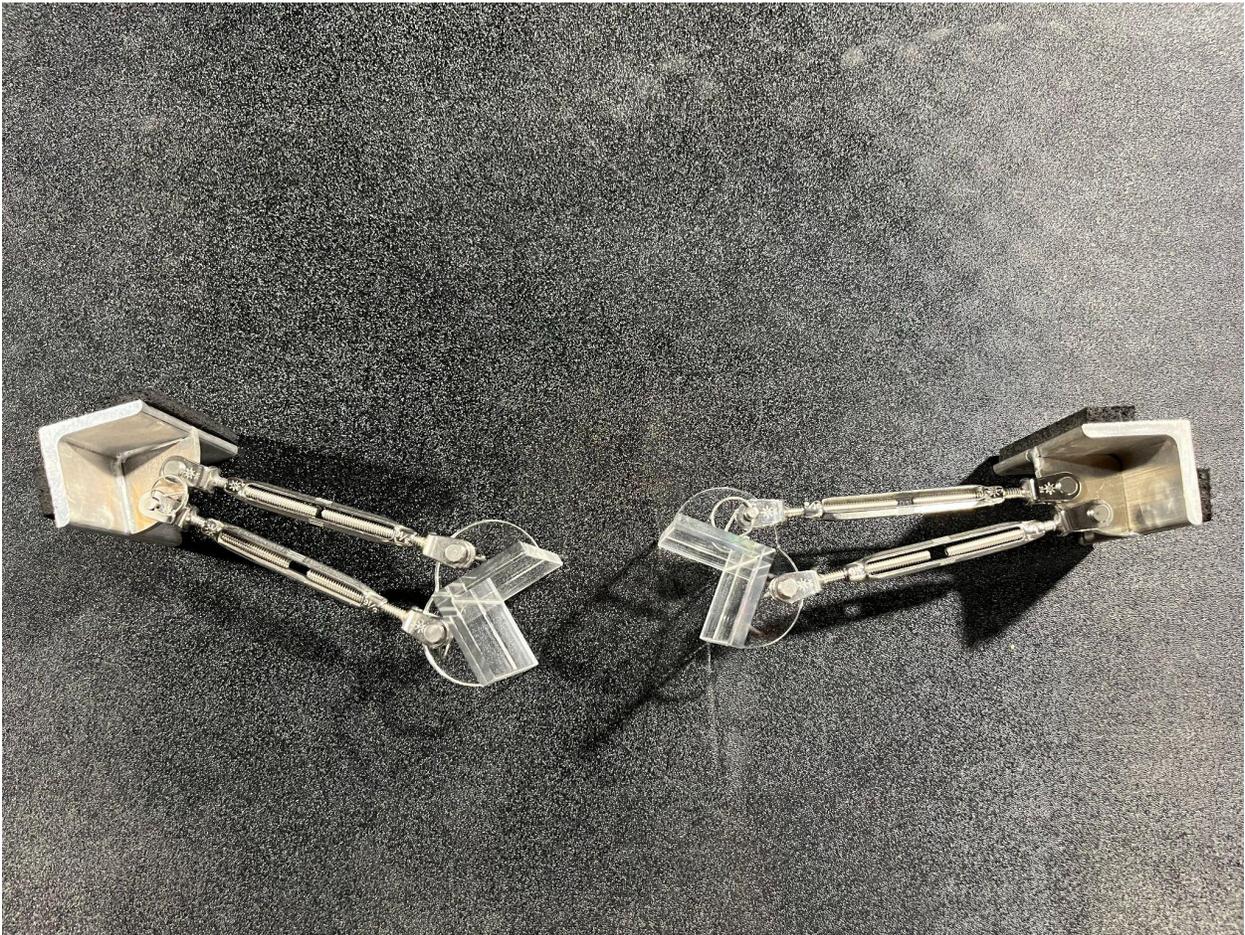


Image 6.



Image 7.



**Step 6:** Next, place the foam pieces in by placing foam pieces A and B into one of the four positions on the left side in the back of the Epic (**image 2** shows the 4 positions on the left and right sides) until all four positions are filled. Repeat on the right side using foam pieces C and D until all four positions are filled and a total of eight sets have been placed in the back of the Epic (**image 2**). **Image 9** shows how foam pieces A and B fit together in one of the four positions on the left side. **Image 10** shows how foam pieces C and D fit together in one of the four positions on the right side.

**Image 8.**

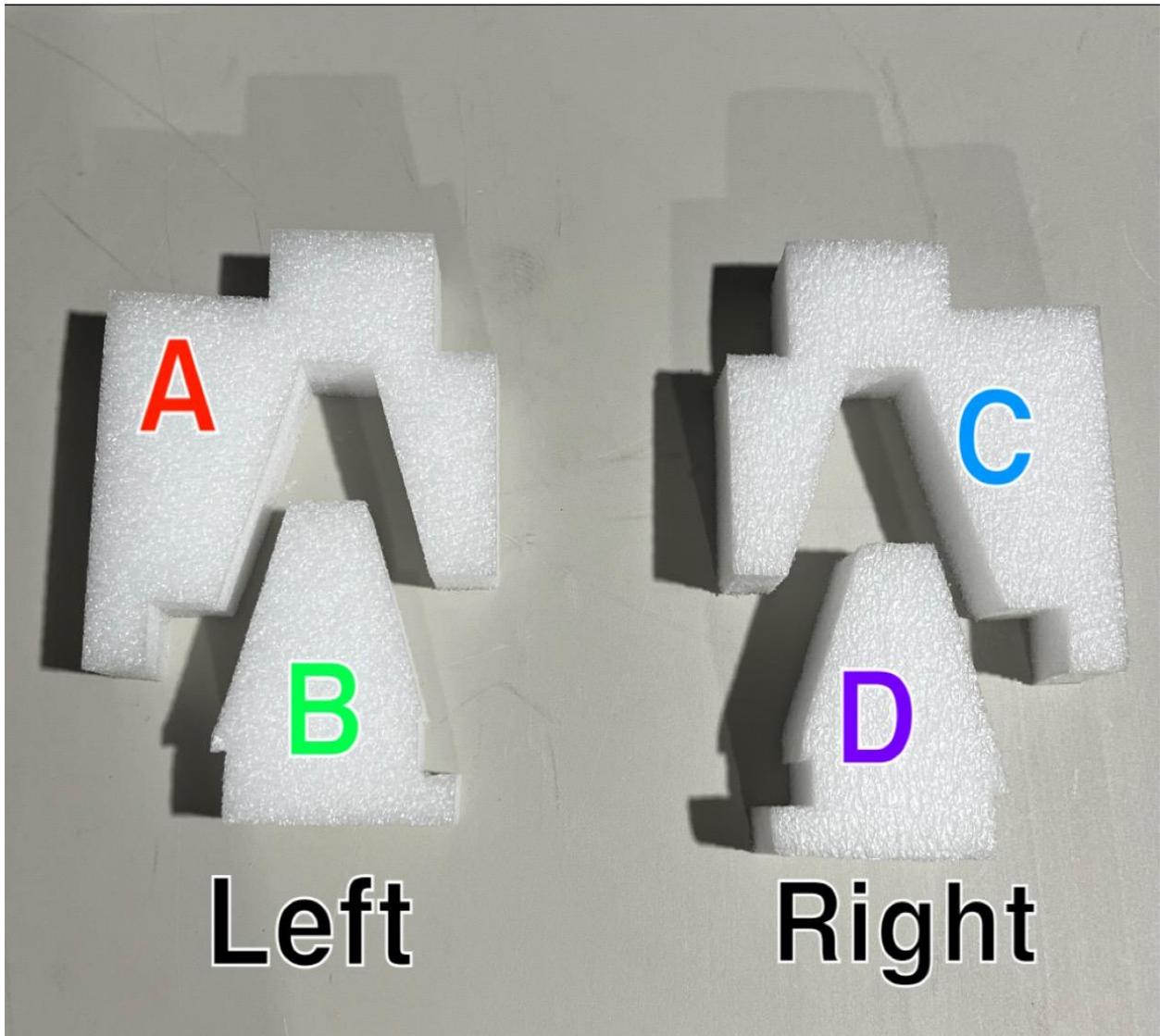


Image 9.



**Image 10.**



**Step 7:** Place and tighten the screws back into their positions in the back panel, and the Epic is ready for transportation.

**Reminder:** All eight foam pieces and both turnbuckles must be inserted prior to transporting the Epic.  
Damage to the Epic resulting from failure to do so will void the warranty.

Please visit [Proto Support](#) and create an account for product tutorials, guides, FAQ, downloadable sample content, and important announcements. On the site you are able to request additional support by ticket submission or live chat to our support team.