

## **PROTO Refund and Return Policy**

### **Refund Policy**

There are terms and conditions that apply to transactions at PROTO. We'll be as brief as possible. The main thing to remember is that by placing an order through PROTO or through an authorized Distributor/Reseller, you agree to the terms set forth below along with PROTO's Privacy Policy, Software License, Warranty, and Terms and Conditions.

At this time, PROTO will not refund any purchase of its products. Please visit the PROTO's Warranty page if the product was received with a defect upon inspection. Additionally, the deposit placed for any PROTO product is NON-REFUNDABLE.

### **Return Policy**

We fundamentally believe you will be thrilled with the products you purchase from PROTO. We strive to ensure that they're designed and built with the end user in mind. At this time, PROTO does not accept returns for any reason unless the product is damaged upon arrival. In that case, you are required to work with PROTO or a PROTO Authorized Service Professional (PASP) to diagnose, repair, or potentially replace a component for the device subject to PROTO's Warranty policy.

Please visit PROTO's Warranty page for complete details on how to work with PROTO and the Warranty.

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